

CPA: scorecard 2005, predicted scorecard for 2006

Annex 4

Final CPA 2005 Scorecard (December 2005)

	Category	2005	Notes
	Corporate Rating	3	
Level 1	Children & Young People	4	via OFSTED and CSCI
	Adult Social Care	3	via CSCI
	Use of Resources	3	via Audit Commission
	Benefits	3	via BFI
Level 2	Culture	2	via Audit Commission Cultural Services inspection – 2 Performance Indicators - 3
	Environment	2	via Audit Commission Highways Maintenance insp. – 2 Street Environment inspection – 2 Waste Management insp. – 2 Performance Indicators - 2 (held at 2 by star blocker BV109.)
	Housing	3	via Audit Commission Housing Management Insp. –3 Supporting People Inspection – 2 Housing Management PIs – 2 Community Housing PIs – 3
	Council Rating	3 star (Good)	

Predicted CPA 2006 Scorecard (February 2007)

	Category	2006	Notes
	Corporate Rating	3	Certain
Level 1	Children & Young People	4	Via OFSTED and CSCI
	Adult Social Care	3	Via CSCI
	Use of Resources	3	Via Audit Commission judgement
Level 2	Benefits	3	Via BFI. Based on estimated score of 3 on PI element, and 3 on 'enabler' element
	Culture	2	Via Audit Commission. Inspection score 2 (37.5% of block), PI score 2 (62.5%)
	Environment	3	Via Audit Commission. Waste Management inspection 2 (10%), PI score 3 (90%)
	Housing	2 or 3	Via Audit Commission Supporting People inspection – 2 (15%) Community Housing PIs – 2 (35%) Housing Management PIs – 2 or 3 (50%)
	Council Rating	3 star	

- 2006 Refresh to be published Feb 07 – autumn customer satisfaction figures will be included (housing, planning, culture, environment)
- Environment block expected to rise to 3 as performance on star blocker BV109 exceeded targets during year to June 2006. Strong performance overall.
- Housing block could fall – but depends on satisfaction figures BV74,75. Of the 18 performance indicators in the block where we know the outcome, 11 remain in the same band, 2 have gone up a band, 2 have gone down a band and 3 are new. Of the 11 that remain in the same band, 6 show marked improvement – although not enough to go up a band.
- Culture PI element score will fall from 3 to 2, but overall block score will remain at 2. Two of 6 new 2006 indicators around sport are expected to fall below thresholds, which is enough to pull the PI element score down from 3 to 2.
- Undertaken a robust Use of Resources self assessment which will be internally moderated. Initial findings suggest that we will retain CPA3
- Adult Social Care has hit all its KPI thresholds for 2005/06, and enjoyed a positive learning disability inspection. Therefore likely to retain CPA3.
- LCCS have self-evaluated an Annual Performance Assessment as 4 on Children's Services, 4 on Capacity, 3 on Children's Social Care. No firm information why we would drop to 3.

Issues for 2007 Refresh (December 2007)

Prospects for the 2007 Refresh are less certain. CMT/Exec should consider a number of issues. Particular concern over Culture Block. (the rules used to convert block scores into an overall star rating are set out on the next page)

Issues	Potential Implication
<p>Corporate Inspection expected Autumn 2007. Self assessment work suggests a score of 2 at best. Significant embedded improvement would be required to score a 3 in areas such as corporate culture, strategic partnership working, prioritisation and organisational capacity.</p>	<p>Scoring a 2 puts greater pressure on Resources, Childrens and Adult Social Care blocks to maintain current high ratings.</p> <p>To retain a 3 star overall rating – Resources, Children, and Adults Social Care would have to score 3, and the rest 2.</p> <p>A poor inspection result (scores 1) would limit the council's overall rating to 2 at best.</p>
<p>Adult Social Care. Current resourcing pressures will impact on some key performance indicators (e.g. waiting times for packages of care). However likely that this can be managed and so no reason to overstate the risk of dropping to 2 at this point.</p>	<p>Scoring a 2 (with a corporate score of 2) would reduce overall star rating to 2 stars.</p>
<p>Children & Young People. No specific issues to report.</p>	<p>-</p>
<p>Use of Resources. Commission tighten up the UoR framework each year, and therefore difficult to estimate likely future score. However with a full action plan in place against which we have made good progress, no reason to overstate the risk of dropping to 2 at this point.</p>	<p>As Adult Social Care.</p>
<p>Benefits. No specific issues to report.</p>	<p>-</p>
<p>Culture. Commission are suggesting (1) widening the scope of the block (2) toughening up the treatment of Public Library Standards (3) toughening up the scoring system. All 3 increase risk of this block's score falling.</p>	<p>Scoring a 1 (if combined with a lower corporate rating) would push York's overall rating down to either a 0 or 1 star.</p>
<p>Environment. Commission are suggesting widening the block to include indicators on graffiti/fly-tipping. They also intend to include BVPIs around drug treatment, youth justice re-offending, local satisfaction with crime and vandalism/nuisance.</p>	<p>No significant concerns over impact on our environment block score.</p>
<p>Housing. Commission are suggesting widening the block to include indicators on repairs, gas servicing, housing advice, homelessness prevention, new house building, prevention of domestic violence and supporting people. Confident that housing management indicators are likely to improve.</p>	<p>No significant concerns over impact on our housing block score.</p>